# Tenants', Leaseholders' and Residents' Consultative Forum

### **AGENDA**

DATE: Wednesday 19 December 2012

TIME: 2.00 pm

**VENUE:** Committee Rooms 1 & 2,

**Harrow Civic Centre** 

**MEMBERSHIP** (Quorum 3 Council Members)

Chairman: Councillor Bob Currie

**Councillors:** 

Mano Dharmarajah Mrs Camilla Bath (VC)

Kam Chana

Representatives of Individual Housing Estate Tenants' and Residents'

**Associations** 

#### **Reserve Members:**

Victoria Silver
Susan Hall

Ben WealthyBarry Macleod-Cullinane

Contact: Nicola Fletcher, Democratic & Electoral Services Officer

Tel: 020 8416 8050 E-mail: nicola.fletcher@harrow.gov.uk



### **AGENDA - PART I**

### 1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

#### 2. DECLARATIONS OF INTEREST

To receive declarations of disclosable pecuniary or non pecuniary interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Committee, Sub-Committee or Panel;
- (b) all other Members present.

### **3. MINUTES** (Pages 1 - 10)

That the minutes of the meeting held on 31 October 2012 and the minutes of the Special meeting held on 4 December 2012 (to follow) be taken as read and signed as correct records.

### 4. PUBLIC QUESTIONS

To receive questions (if any) from local residents or organisations under the provisions of Executive Procedure Rule 51 (Part 4D of the Constitution).

### 5. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Executive Procedure Rule 49 (Part 4D of the Constitution).

#### 6. **DEPUTATIONS**

To receive deputations (if any) under the provisions of Executive Procedure Rule 50 (Part 4D of the Constitution).

### 7. RESIDENT SERVICES MANAGER'S REPORT AND FEEDBACK FROM OTHER COUNCIL LED RESIDENT INVOLVEMENT ACTIVITIES (Pages 11 - 16)

Report of the Divisional Director of Housing

### 8. REPORT BACK FROM HOUSING FINANCE WORKSHOP (26 NOVEMBER 2012) (Pages 17 - 28)

Report of the Divisional Director of Housing Services

### 9. **HOUSING COMPLAINTS HANDLING** (Pages 29 - 32)

Report of the Divisional Director of Housing

### **10. HEAD OF ASSET MANAGEMENT'S REPORT** (Pages 33 - 40)

Report of the Divisional Director of Housing

## 11. CONSULTATION ON THE 2013/14 HOUSING CAPITAL PROGRAMME (Pages 41 - 44)

Report of the Divisional Director of Housing

### 12. SUGGESTIONS FOR AGENDA ITEMS FOR NEXT MEETING

### 13. ANY OTHER URGENT BUSINESS

Which cannot otherwise be dealt with.

### 14. DATE OF NEXT MEETING

To note that the next meeting will be held at 7.30pm on Wednesday 27 February 2013

### **AGENDA - PART II - NIL**